



# a Life.

SHARED. CHANGED. LIVED.



YOUTH OPPORTUNITY CENTER  
2014 ANNUAL REPORT



## VISION STATEMENT

If we can help save a child,  
then why couldn't that child save the family,  
the neighborhood,  
the community, the world?

## MISSION STATEMENT

We help catch children who have fallen...

Fallen on hard times,  
Fallen between the cracks,  
Fallen from grace.

We pick them up.  
We stand up for them.

We teach them to stand on their own.

Then we watch them give back  
to their families, their neighborhoods, their communities,  
their world.

## CORE VALUES

In helping catch fallen children  
so they can give back, these values describe how I do my job.

### A Heart For Kids

With genuine concern, care, and compassion,  
I am committed to helping children.

### A Winning Smile

I communicate positively, knowing my  
encouragement will bring hope.

### Broad Shoulders

Knowing that others depend on me,  
I take ownership of my responsibilities  
and embrace new challenges.

### Helping Hands

I think of others first, reaching out to serve  
and support with patience.

### A Strong Backbone

With confidence and respect,  
I am firm, fair, and consistent.



# A MESSAGE FROM OUR LEADERSHIP

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The old adage that states “the more things change; the more things stay the same” has some significant elements of truth. The topic of change gets a lot of attention these days whether it is in seminars, in self-help books or in formal business education.

An annual report provides a great opportunity to look back at the past year while anticipating the key forces of change in the Youth Opportunity Center’s future.

At the YOC, as we inch nearer to our 25th Anniversary of existence, which we will celebrate in 2017.... we often wrestle with the effects of change. The following main areas of change that we see today started as a “ripple in the water” some years ago and have exponentially grown in their impact on us... every year, every month, every day.

- The kids that come to the YOC have significantly more intense and severe problems than ever before.
- The regulations and accountability within our service scope is correctly more rigorous and complex than ever before.

The YOC continues to adapt to and lead efforts to meet these significant and changing service demands. Due to the great efforts of a strong YOC team, the initial signs of meeting and exceeding these transitional steps are very positive.

As we look to the future, major strategic goals are being assessed to even better prepare the YOC to execute a margin of excellence for the betterment of the kids we serve. Although wrought with challenges our kids, are still more than worthy of an investment in their futures.

## **Rick Rowray**

YOC CEO

However; the non-negotiable and unchanging attributes of the YOC are the Core Values that we seek as goals to teach, work, and live by. These values will be a constant and unchanging characteristic of our work. We will be steadfast in our desire to adhere to these standards as part of our YOC culture.

## **Polly Craig**

YOC Foundation  
Executive Director

## **Jeff Parsons**

YOC Board Chair

As we teach kids about honesty, kindness, respect, responsibility and caring for each other.....it is our goal to not only model these character traits, but to live them. Healthy relationships, healthy living, healthy language, and YOC based opportunities for developing a healthy spiritual compass may sound out of date today, but these goals are in fact a critical part of what we do every day.

## **Bob Beasley**

YOC Foundation  
Board Chair

It is the YOC’s core belief that in a rapidly changing world; it is still upon these unchanging core values that real and positive change can occur for us all. Stay tuned for exciting opportunities and developments at the YOC!

*For the Kids,*

*Rick Rowray, Chief Executive Officer*





# BUILDING MORE THAN BUILDINGS

MIKE AND SUE TSCHUOR



Mike Tschuor's involvement with the YOC goes back a long way. Further than the YOC itself, in fact.

"Back in the '70s when it was the old children's home our office was across the street from it," Mike says. He was a teenager at the time, working for his uncle's Gale Tschuor Company. "We built the first two cottages that became the new cottages for the YOC."

The more Mike learned about what the children's home – and later, the YOC – did to help troubled youth, the more convinced he was that this was an organization worth supporting. It fit with his view of what a healthy community needs.

Mike and his wife, Sue, realize that troubled youth come from all kinds of families regardless of race, ethnicity or economic status. Sue points out that kids don't even necessarily get in trouble because of any lack of parental love or attention.

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"[Society] tends to think that people that are low income or not as involved with their kids are the ones that are having difficulty. Nothing could be further from the truth," Sue says.

Five years ago, when they were starting a new construction company, Mike and Sue worked together on a name for the business. An experienced media salesperson, Sue applied her marketing know-how to the task.

"Mike talked about not just wanting to build buildings, but to do something that would make an impact in this community," Sue says.

With that goal in mind, Pridemark Construction was born. Mike and Sue have used the company's resources to support the YOC in a number of ways.

"When I have men available we go over and do gift-in-kind projects," Mike says, "one-day (maintenance) projects to help them out."

Pridemark also sponsored a "hospitality room" during the last Ball State basketball season so YOC kids could have a night out. Residents chaperoned by YOC staff were treated to a generous buffet from Texas Roadhouse before tip-off, and were acknowledged during the game.

Mike and Sue use also their other spheres of influence to advance the cause of helping troubled kids. Mike is on the board of the Blood-N- Fire community center, which serves meals to kids who often wouldn't have anything to eat otherwise. As General Sales Manager for Woof Boom Radio, Sue coordinates Pridemark's sponsorship of Child Abuse Prevention Month.

The Tschuors recognize that other community resources are sometimes not enough, and that's when families turn to the YOC.

"It's a last ditch effort. Usually when the kids get to that point they're in serious need of help. If they don't get help from the YOC they're going to fall through the cracks," Mike says. "There's a lot of not-for-profits and charitable organizations that come asking for money and I try to support as many as I can, but first and foremost I make certain that I can donate to the YOC."

For Sue, one reason to support the YOC stands above the rest.

**"THE PEOPLE WHO WORK THERE ... YOU CAN TELL HOW MUCH THEY REALLY CARE."**



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# NO LIMITS

SONYA WILLIS & NIK SLOAN

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Sonya Willis and Nik Sloan don't easily accept limits. Not for themselves, and not for the kids at the YOC.

Their Independent Living (IL) program helps teenagers transition into becoming capable adults. As IL Educator, Sonya creates hands-on activities that give kids 15 years of age and up empowering experiences. Nik, as IL Coordinator, gives her something to work with.

"My job is to oversee the grand scope of things," Nik says, "to ensure that we're finding resources outside of the organization or even within as they relate to independent living skills."

Then Sonya utilizes these resources – partnerships with local businesses and on-campus departments – to create IL activities. For example, she works with the campus store to give residents realistic work experience.

"They clock in and clock out with me; I'm their supervisor. I let them know these are real job skills because when they're stocking and doing all those things, that's exactly what you do in a retail store," Sonya says.

Gardening, nutrition education, carpentry, off-campus internships and college tours are some of the other experiences Sonya creates for herself or other staff to implement.

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## FOR MANY KIDS, THESE EXPERIENCES ARE POWERFULLY TRANSFORMATIVE.

One girl Sonya worked with had been rebelling against her treatment and running out of time. She was almost 18 and would

be on her own soon. It was critical that she learn how to be a responsible adult before she landed in serious trouble.

Sonya showed this girl how to budget her finances and make wise shopping decisions. Empowered to expect a more fruitful life, the girl worked her way up from being campus-bound to having the freedom to go out and obtain her state ID.

"Once she got into the IL stuff, everything started to turn around. She started to see hope. She started to see that she does have a future," Sonya says.

Last August, Sonya and Nik put on a Youth Summit, an eight-hour day connecting kids with professionals in their passion areas. An interest survey placed participants in one of six groups: trades, culinary arts, arts and creativity, public safety, computers and sports.

The kids loved it. 100% of participants reported that they learned something, and over 80% indicated they were satisfied with the event. One anonymous resident wrote, "Everything you guys did for us, you pretty much made every girl's and boy's day. Thank you so much!"

"That was the best thing we've done to this point," Nik says. "It was people from outside the YOC, people the kids don't see on a regular basis, coming in to invest in them. That was really beneficial for them to see."

"They also got to dress up and eat Fazoli's for the day," Sonya adds with a chuckle. "They liked that."

This dynamic duo is looking forward to building on last year's successes. Job search training will become more realistic with increased access to online tools. New partnerships will allow additional opportunities for residents to obtain paying summer jobs.

None of it would be happening without people like Sonya and Nik believing in the potential of YOC residents. With passion and determination like theirs, there is truly no limit to what these kids can become.





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# SALT OF THE EARTH

JAMES & ASHLEY WILLIAMS

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“It’s fun working with kids,” says James Williams, Manager of the INTAC (Intensive Adolescent Care) Program in the YOC’s Cottage 2. “It makes you stronger, keeps you young. It’s fun trying to keep up with them.”

James is married to Ashley Williams, the TASC (Treatment of Adolescents in Secure Care) Program Manager. Together, the couple represents 23 years of collective experience helping troubled kids learn and grow.

Ashley knew as a child she was going to somehow serve people who were at risk in the community when she grew up. While earning her degree in criminal justice from Ball State, she did an internship with the YOC that turned into a full-time position. She has been here ever since.

She says her father, a police officer, was an inspiration to her and a major influence on her career choice.

“He was doing a really difficult job, but it was necessary,” she says. “I recognized that there’s a need there and it takes people to address that need. Regardless of how difficult that need was, he pushed through.”

James always knew he was good with kids. Removed from his biological family at the age of eight because of physical and mental abuse in the home, James was already drawing on personal experience to empathize with kids in his church struggling with family issues.

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“Someone gave back to me,” James says, referring to his adoptive parents. “I knew I had to do that same thing.”

James applied to the YOC 12 years ago and never looked back. He began in the TASC unit, and learned there how to work patiently with some of the most emotionally and physically volatile residents on campus. He was promoted to the position of Cottage Manager five years later, and last summer moved to Cottage 2.

The main difference between James and Ashley’s programs is the level of risk the kids are to themselves or each other. In the secured TASC unit, the goal is to stabilize residents medically, then behaviorally, so they can move to a less restrictive environment like Cottage 2. James and Ashley train their staffs regularly to make sure kids are getting what they need on an individual basis.

**“WE WANT TO MAKE SURE THE KIDS IN OUR PROGRAM FEEL SAFE. HOPEFULLY IT ENABLES THEM TO FOCUS ON THEMSELVES AND THEIR TREATMENT NEEDS,” JAMES SAYS.**

Ashley and James credit their faith in God as the reason they’ve been successful in their positions.

“I think that my supervisors have been able to trust me in different roles and know that I’m going to do what’s right,” Ashley says. “I can’t take any of the glory for that, because I’m a different person by having the Lord in my life. It’s because of him that I strive to be this person.”

James says that although he and Ashley aren’t as direct with their faith in Christ at work as they are in their church youth ministry, the strength their faith gives them is always evident.

“In Matthew, we’re told to be the ‘salt of the earth’ and ‘light to the world.’ When you live your life knowing that’s what your responsibility is, you just do things better.”

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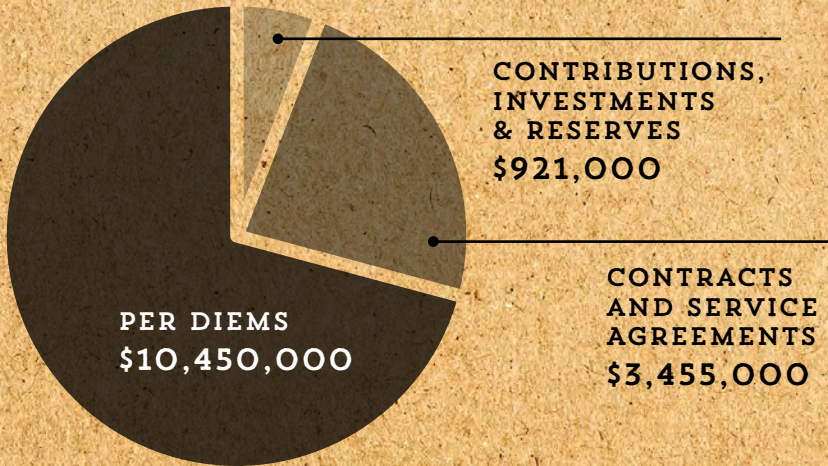
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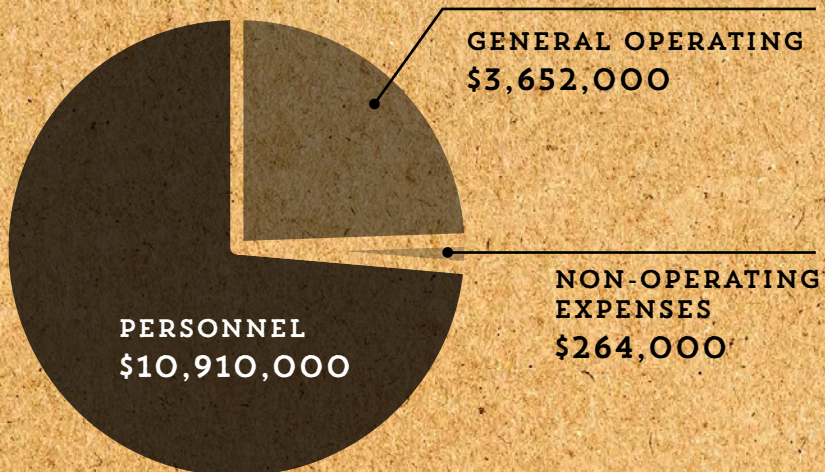


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The Youth Opportunity Center Foundation exists to support the mission and priorities of the Youth Opportunity Center (YOC). The YOC serves and provides hope to Indiana's youth who are most in need of outpatient and residential behavioral health services resulting from abuse, neglect and abandonment. The YOC Foundation seeks contributions from individuals, corporations and foundations to make funding possible for programs that provide personal growth and development to YOC's young people.

The YOC Foundation has purchased educational software, library books, and computers. Youth have attended art classes, engaged in wellness programs, participated in spiritual programs, attended a Scouting program, played the violin, sang in a choir, and attended community events because of funding provided by the generous donors invested in helping children in our community.

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